

July 2, 2019



Dear Provider,

Aetna Better Health of Illinois has aligned processing to CMS guidelines with RAP payments.

Currently a claim with Type of Bill (TOB) 0329 is processed in the claims processing systems as a debit/credit adjustment against the record created by the RAP (TOB 0322).

As of 6/1/2019 the related remittance advice will show the RAP payment (TOB 0322) was recouped in full and 0 paid when the final claim (TOB 0329) is processed. The final claim (TOB 0329) will show 100 percent payment for the episode was made on this claim, resulting in a net remittance of the balance due for the episode.

We hope these updates allow you and your staff to better navigate the resources that are available. Our goal is to ensure your needs are being addressed appropriately and in a timely fashion. Should you have any questions, please contact us at 866-600-2139.

Sincerely,

Aetna Better Health of Illinois  
Provider Experience Team